

Per the WCB and WC Law: As a general rule, employers may not direct their employees to a particular health care provider. Exceptions exist for employers who participate in the Preferred Provider Program or an Alternative Dispute Resolution Program. Employers could and still can recommend care providing they inform employees of their rights to choose providers of their choice ([Form C-3.1](#)).

Overview of the Recommendation of Care (ROC) NYSIF Program:

What is the ROC?

- NYSIF offers policyholders a Recommendation of Care (ROC) program with the potential of up to 15% savings on the medical cost of claims.
- The program is administered by the Coventry medical provider network, now totaling more than 34,000 participating providers.
- ROC participation by NYSIF policyholders is voluntary.

Procedure: To drive down the medical cost of claims, take the following steps:

A.) Employee Communication:

If you choose to post or provide employee communication regarding the ROC program it must clearly indicate that:

1. Use of the ROC medical provider network is strictly voluntary.
2. For the treatment of any work-related injury or illness, the injured worker retains the right to be treated by any physician, podiatrist, chiropractor, or psychologist who is authorized by the NYS Workers' Compensation Board.
3. The injured worker may obtain a list of authorized healthcare providers from the Workers' Compensation Board.
4. The injured worker may choose or change a healthcare provider at will without jeopardizing medical or indemnity benefits.

To locate a network provider use www.talispaint.com/cvty/wcnny or request a local provider listing at **1-800-842-2917**.

B.) When Injury Occurs:

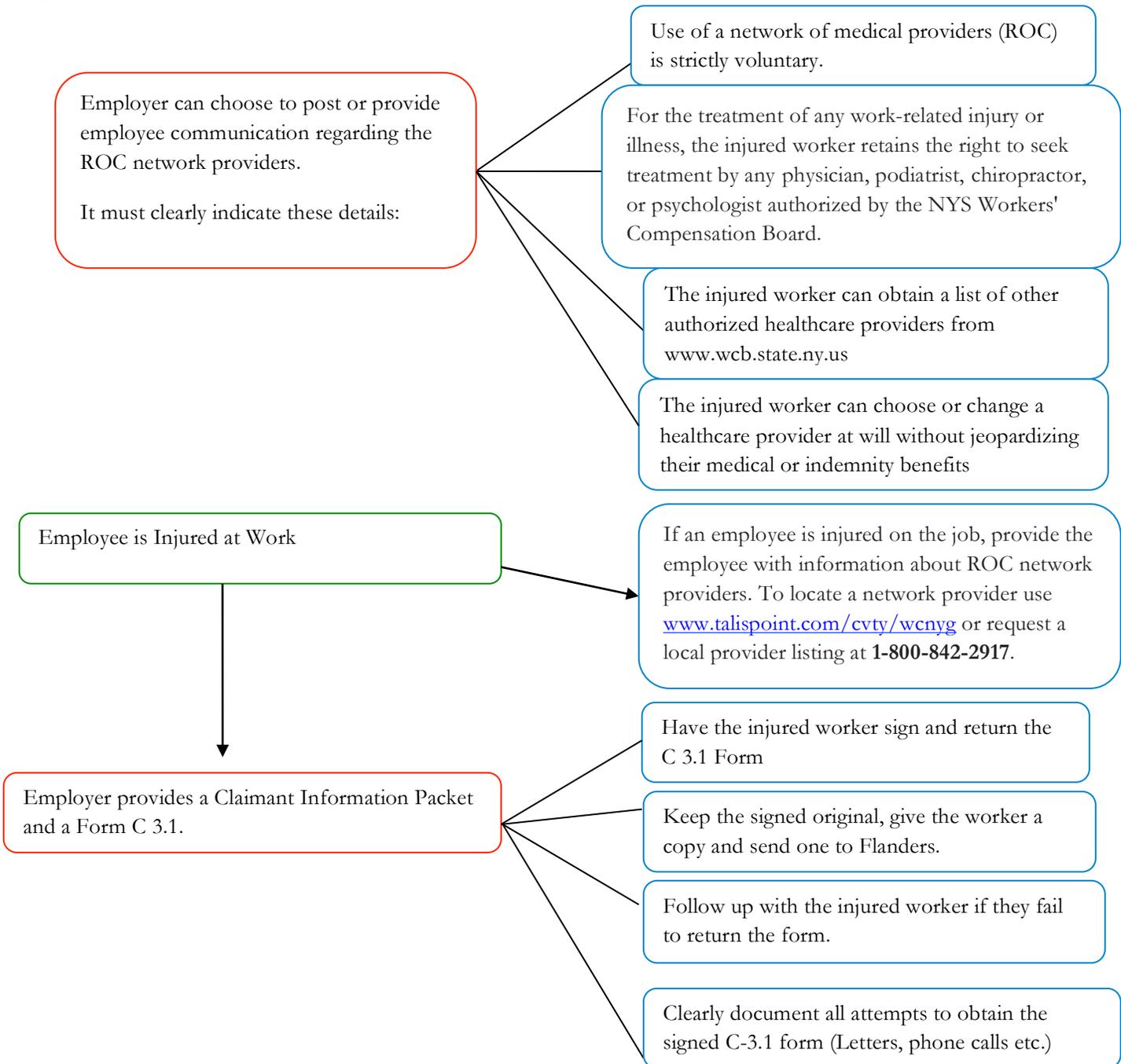
When an employee sustains a work-related injury/illness the policyholder must provide the injured worker with the [Claimant Information Packet](#) at the time of injury, **and if** participating in the ROC program:

1. Give the injured worker Form C-3.1, "[Notice of Right to Select a Workers' Compensation Board Authorized Health Care Provider](#)," at the time of injury or immediately following the injury.
2. Have the injured worker sign and return the form to the policyholder.
3. Keep a record of receipt of the signed C-3.1 form, and maintain the signed original.
4. Follow-up to obtain the signed form if the injured worker fails to return the C-3.1 form.
5. Clearly document all attempts to obtain the signed C-3.1 form (letters, phone calls, etc.).

Receipt or non-receipt of the signed C-3.1 form must not hinder any injured employee in securing timely, appropriate treatment for a work-related injury/illness.

**New York State Insurance Fund (NYSIF)
Recommendation of Care Program**

Through a contract with Coventry Workers' Comp Services, NYSIF offers policyholders a **Recommendation of Care (ROC) program**, which has the potential for savings of up to 15% on the medical cost of claims. To participate in the ROC program and begin to drive down the medical costs of claims, policyholders must do the following:



Receipt or non-receipt of the signed C-3.1 form must not hinder any injured employee in securing timely, appropriate treatment for a work-related injury/illness. For the treatment of any work-related injury or illness, the injured worker retains the right to be treated by any provider who is authorized by the NYS Workers' Compensation Board.

All the forms referenced here, can be found at
http://ww3.nysif.com/~link.aspx?_id=5C72E054B2214B7AA8F9136F0E3E68BF&_z=z
or call the Flanders Injury Management Department 866-334-7222